



Community Justice Approach to self-evaluation

Project team:

Clare Wilson & Debbie Riggs





Outcomes Performance and Improvement Framework

- Quality statements and principles
- Outcomes and indicators
- 5 step approach to evaluation
- Approach to scrutiny and inspection





Care Inspectorate

- Develop a self evaluation model (Phase 1)
- Build capacity to undertake self-evaluation (Phase 2)
- Development of scrutiny and inspection for the future (Phase 3)





Self-evaluation-what's it all about?

- Central to continuous improvement
- Forward looking, about change and improvement
- Striving for excellence
- Reflective process, establish a baseline
- Dynamic process





Self-evaluation-what's it all about?

Three key questions:

- How good are we now?
- How do we know?
- How good can we be?





Self-evaluation-who is it for?

- Primarily those with strategic responsibility for planning, delivery and evaluation of services
- Wide range of organisations
- Context: community justice partners and third sector





Self-evaluation-what will it look like?

- Likely to be based on an EFQM model
- Resonates with other models, so doesn't replace
- Quality Indicator Model
- Complementary approach to scrutiny





Phase 1:Self-evaluation model

- Project team
- Project Initiation Document (PID)
- Engagement with CPPs/strategic groups (May-June 2016 ongoing)
- Reference group: 'the engine room' (April-Nov 2016)
- Transition leads
- Governance and reporting: OPA group & Project Board





Phase 1:Self-evaluation model

- Timescales and end product
- Internal engagement and consultation (May 2016 onwards)
- External engagement and consultation (May 2016 onwards)
- Inspectorate bodies (June 2016 onwards)





CPP perspective

- What must we do when developing this work?
- What must be included and considered within the model?
- How do we best involve and engage, meaningfully and realistically?
- How would you like to be kept up to date and consulted with?





Any other questions?